

KM Malta Airlines – Gift Voucher Terms and Conditions

- Gift vouchers are non-refundable and cannot be exchanged for cash.
- The voucher is valid until fully redeemed by the expiry date.
- Gift vouchers are valid for 12 months (365 days) from the voucher issue date.
- If you don't use all of your Gift Voucher balance at one time, you can use your Gift Voucher code for future transactions for the remaining balance. The original expiry date will not change.
- Gift vouchers can only be purchased and redeemed in Euro.
- Gift vouchers are transferable.
- The gift voucher recipient must be aged 16 years or over. Gift vouchers cannot be issued for children.
- There is no limit on the number of gift vouchers used per booking; if the total flight price exceeds the value of the gift voucher any price difference can be paid.
- Gift vouchers can be used as payment for KM Malta Airlines flights (in both Economy and Business class) and KM Malta Airlines flight ancillaries (including Baggage, Sports Equipment, other Special Equipment, Seats, Priority, Pets in Cabin, Unaccompanied Minors) only.
- Ancillaries are non-refundable.
- Passenger name changes are not permitted if a booking has been paid for using a gift voucher.
- Image Upload, Transfer, and Storage: Uploaded images are securely transferred and stored using encryption technology to ensure the protection of customer data. Images are not retained beyond the final delivery of the voucher. Retention of the images is limited to the duration necessary for the completion of the voucher's delivery, which may vary depending on the customer's selected option (either upon payment or a scheduled delivery date).
- Customers are strictly prohibited from uploading images that contain content that is illegal, obscene, pornographic, violent, hateful, discriminatory, defamatory, or otherwise inappropriate. We reserve the right to reject, remove, or report any images that violate these terms and may take further action as necessary.

To redeem this gift voucher, kindly contact our Customer Support Centre on +356 21356000 or visit our Sales Office at Malta International Airport (Departures Area). If

the voucher is transferred to someone else, the new recipient will need to provide the full name and email address of the person to which the voucher was originally issued.

Find frequently asked questions, [here](#).

Transportation of passengers and baggage by KM Malta Airlines shall be subject to KM Malta Airlines' General Conditions of Carriage or any equivalent terms and conditions upon which KM Malta Airlines undertakes the carriage by air of passengers and baggage prevailing at the time of carriage and all other applicable rules, laws, regulations, and International Conventions. More info on <https://kmmaltairlines.com/en/legal-and-policies>. Passengers are responsible for obtaining the necessary passport and/or visas as well as any other requirements needed for the destinations and transfer points well in advance.